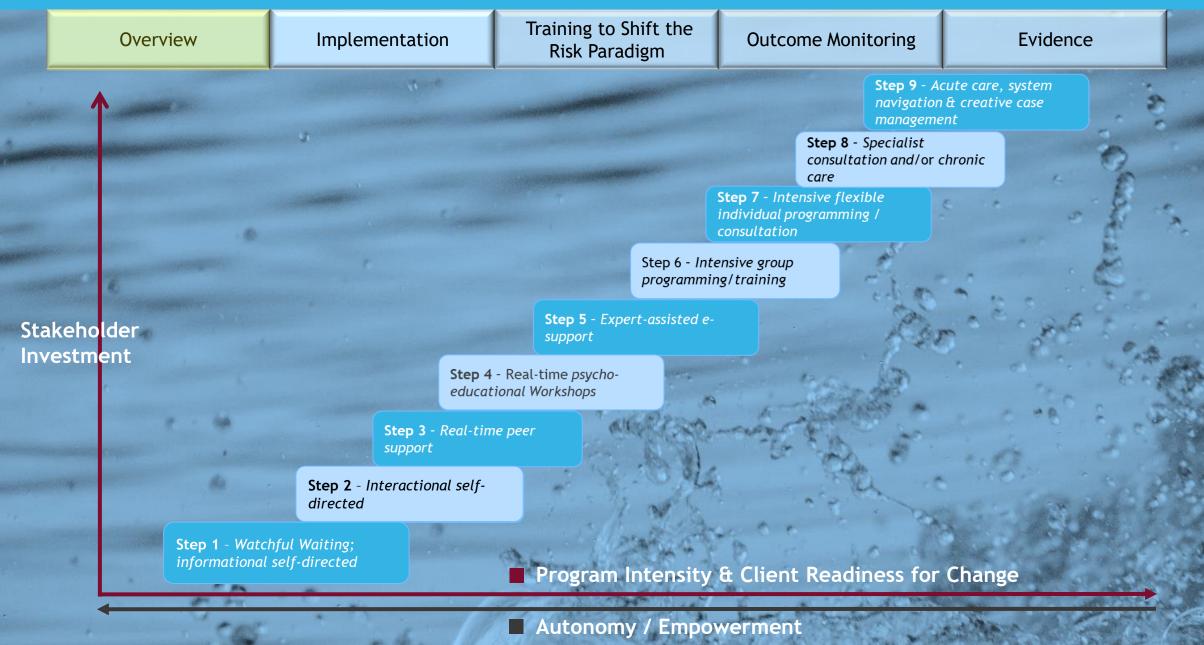
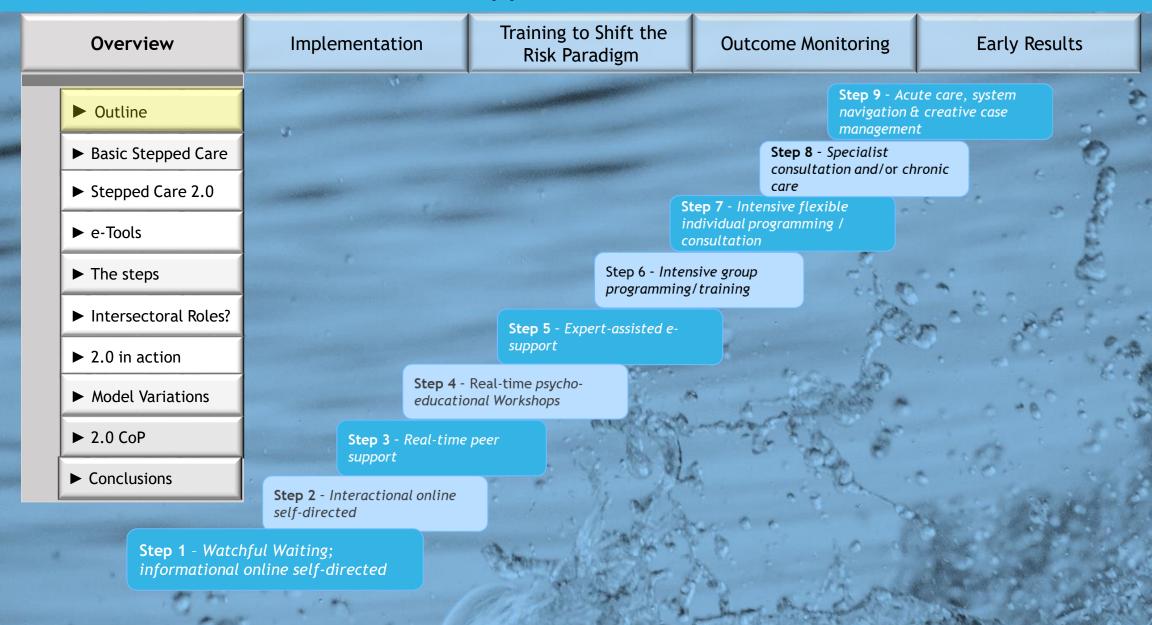
Stepped Care 2.0 (www.steppedcaretwopoint0.ca)





SC2.0

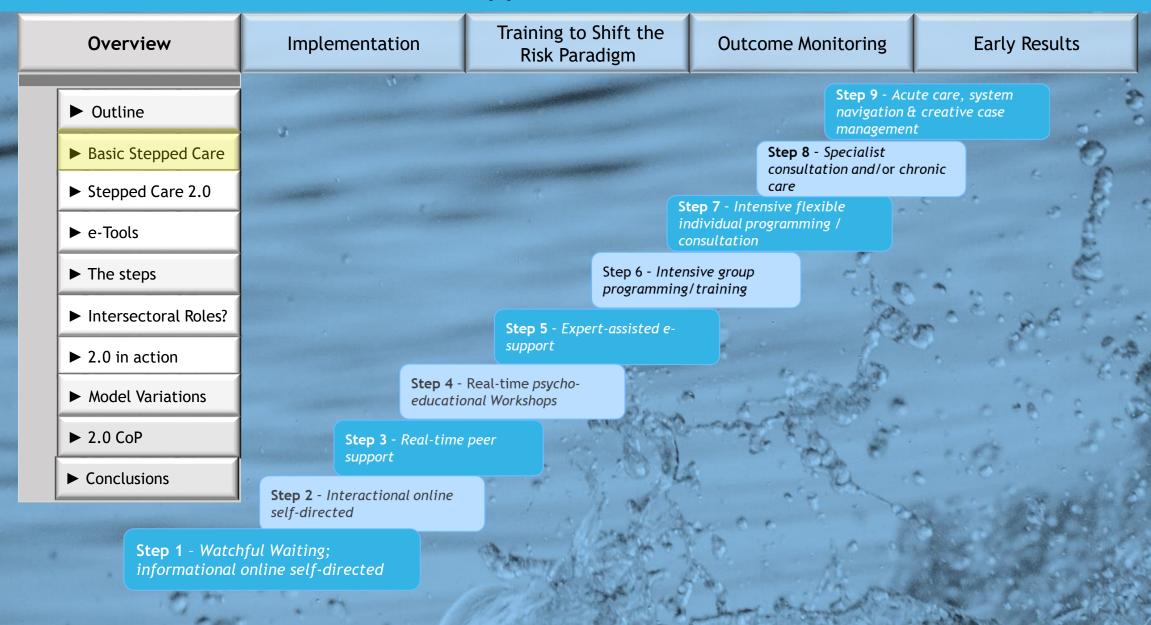
- Learning Objectives
 - I. List three features of SC2.0 that improve access & outcomes
 - II. Identify three applications for single session principles within SC2.0
 - III. Distinguish between

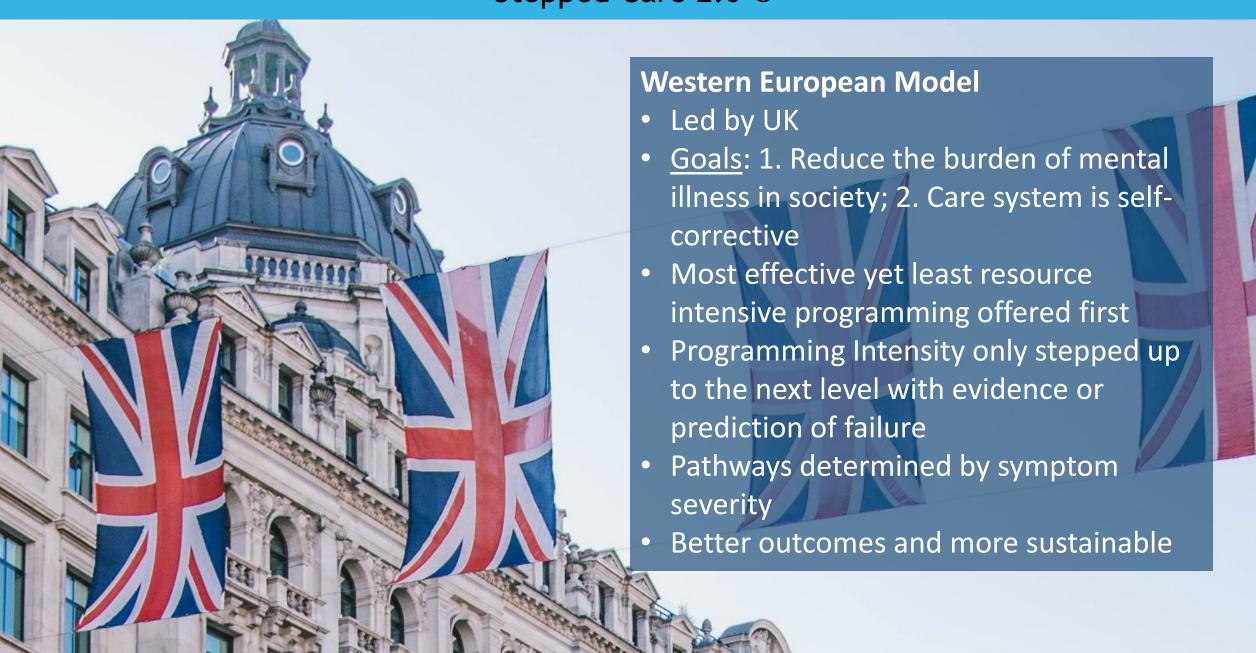
 evidence-based practice

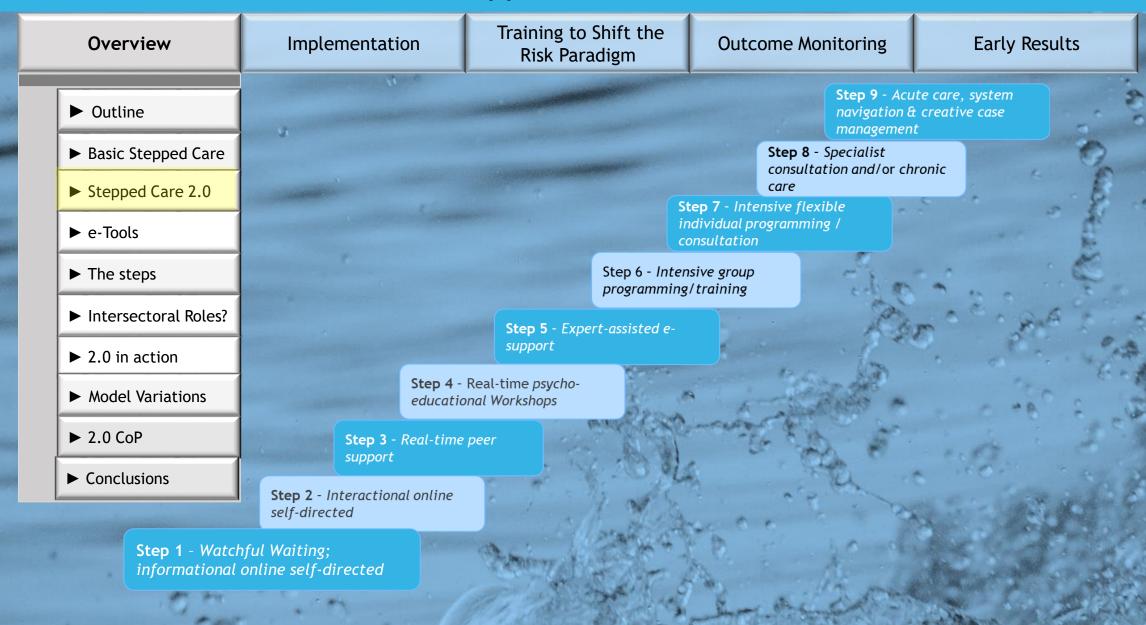
 and practice-based

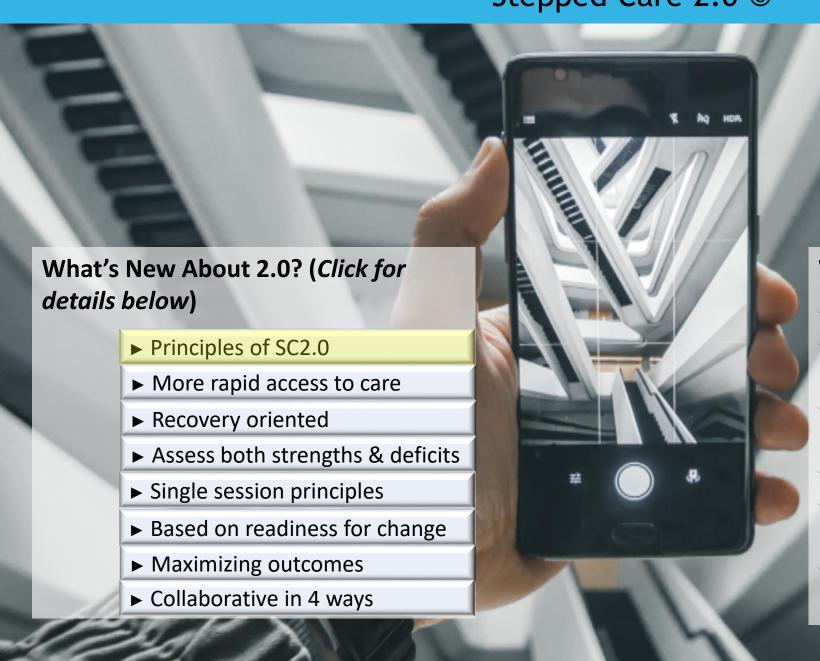
 evidence

- Medical model versus recovery model versions of stepped care
- Principles of SC2.0
- The Steps
- The evidence at a glance
- Variations on SC2.0
- Implementation Science
- Implementation Checklist
- Learning outcomes revisited









What's New About 2.0?

- No wait times
- Not a pathways or staging model
- More client-centric (shares responsibility with clients)
- More flexible and organic
- Incorporates natural community supports
- More attentive to patient engagement

What is Stepped Care 2.0?

 Collaborative <u>system</u> of delivering & monitoring recovery-oriented programs, while promoting client responsibility, autonomy & resilience.

Responsibility

A duty or obligation upon one moral, or legal accountability in the hehave correctly in respect or to behave correctly in respect or decipre-Contemplation

• Steps based in part on readiness for change.

Maintenance Preparation

Action

IN-PERSON

 Includes face-to-face and/or online components to meet clients "where they are."

What is Stepped Care 2.0?



- Solution-focused, strengths-based START START interventions applied first.
- Trial and error approach is transparent so that clients and providers can fail forward together.



 Traditional 50-minute therapy is only offered mainly to those who are ready to engage in challenging work.



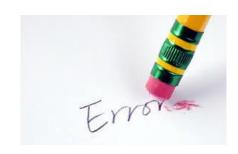
What is Stepped Care 2.0?

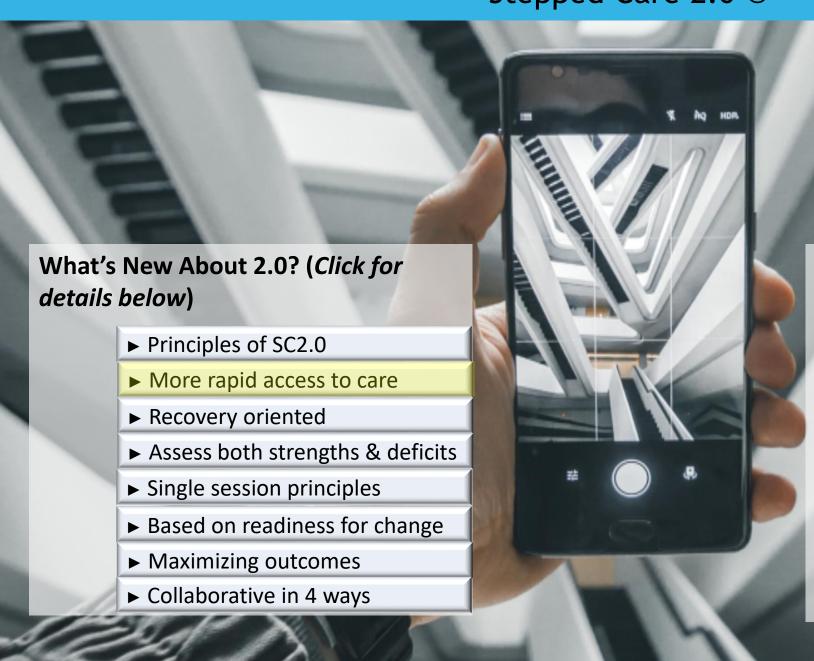


• Shares responsibility for wellness with entire community



 Not a pathways or staging model; <u>minimal</u> <u>assessment unless necessary</u>; instead flexible, adaptive / self-corrective.

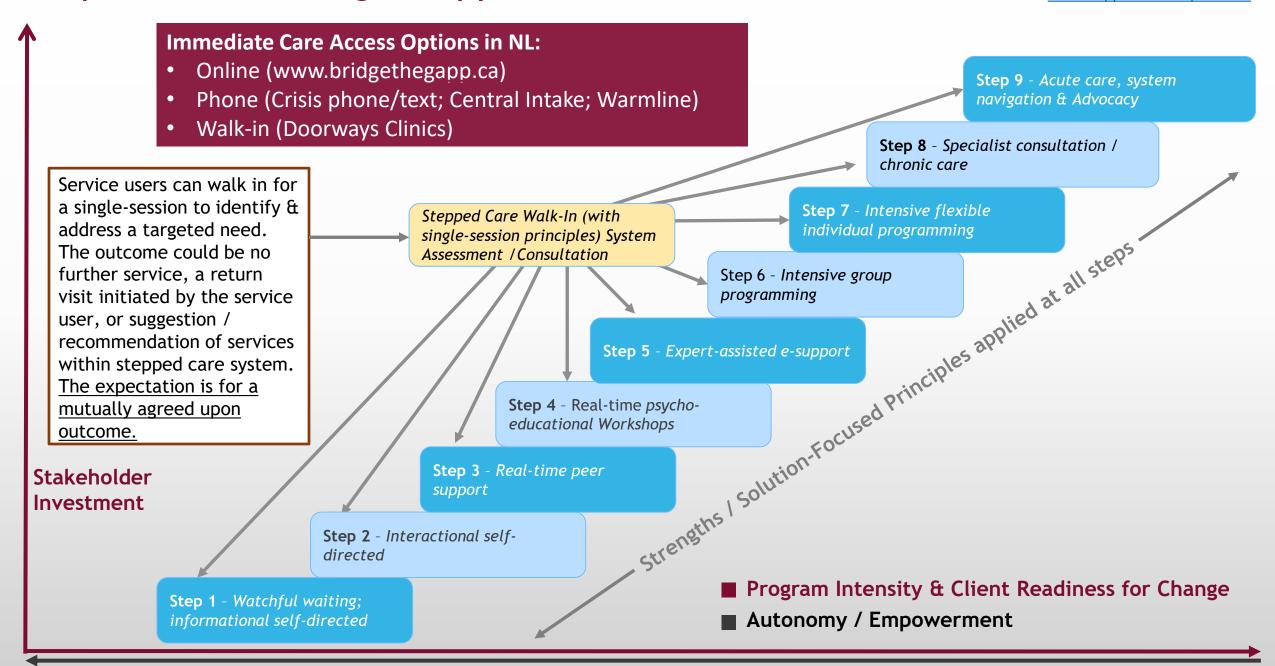


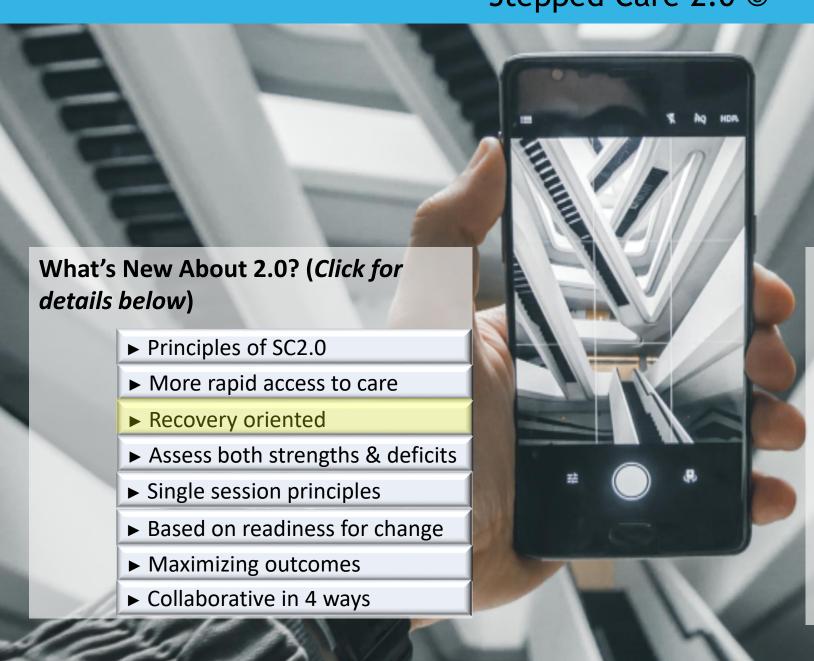


What's New About 2.0?

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- More flexible and organic
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Rapid access through Stepped Care 2.0





What's New About 2.0?

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- More client-centric (shares responsibility with clients)
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Mental Health Recovery

- ► Recovery Principles
- ► Clinical Staging vs. Recovery

Recovery Values (APA, 2012)

- ► Self-direction
- ► Individualized and person-centered
- **▶** Empowerment
- ► Holistic
- ▶ Nonlinear
- ► Strengths-based
- ► Peer Support
- ► Respect
- ► Responsibility
- ► Hope



Recovery Values (APA, 2012)

▶ Self-direction

Consumers determine their own path to recovery

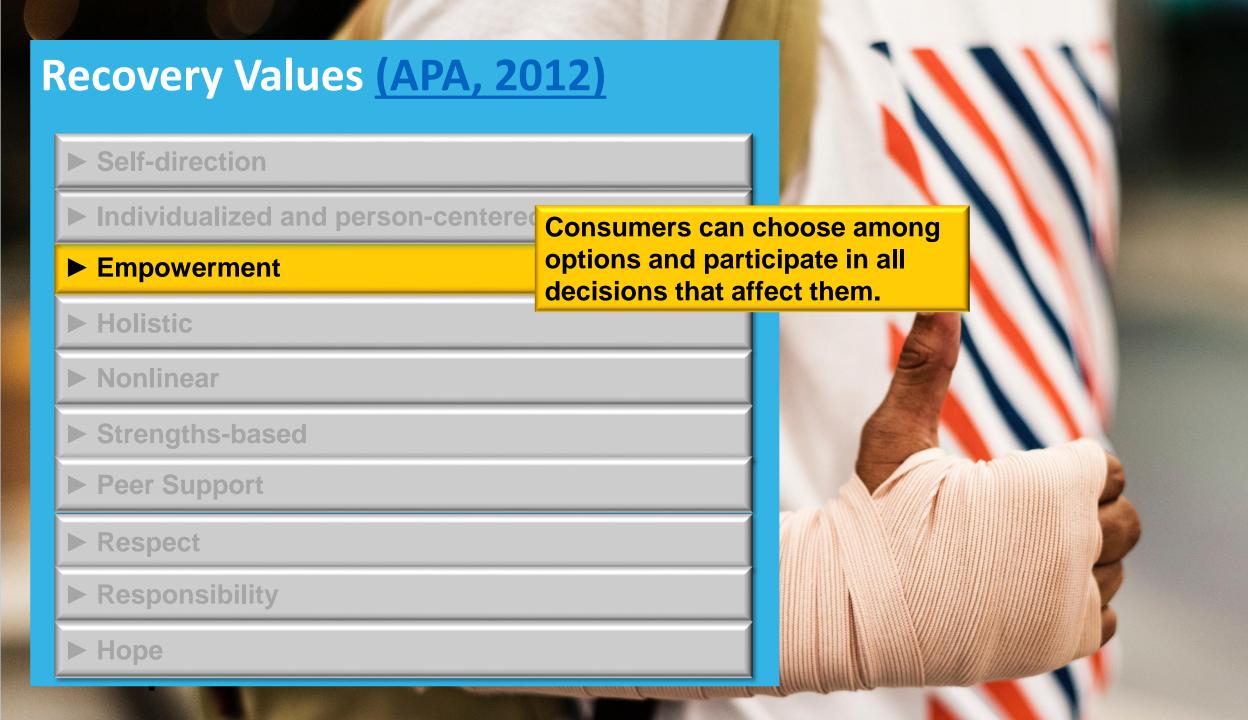
- ► Individualized and person-centered
- **▶** Empowerment
- **▶** Holistic
- **▶** Nonlinear
- **▶** Strengths-based
- **▶** Peer Support
- **▶** Respect
- **▶** Responsibility
- ▶ Hope





- **▶** Self-direction
- ► Individualized and person-centered
- **▶** Empowerment
- **▶** Holistic
- **▶** Nonlinear
- **▶** Strengths-based
- **▶** Peer Support
- **▶** Respect
- **▶** Responsibility
- ▶ Hope

There are multiple pathways to recovery based on individuals' unique strengths, needs, preferences, experiences and cultural backgrounds.





Mental Health Recovery

- ► Recovery Principles
- ► Clinical Staging vs. Recovery

Stepped Care Versions

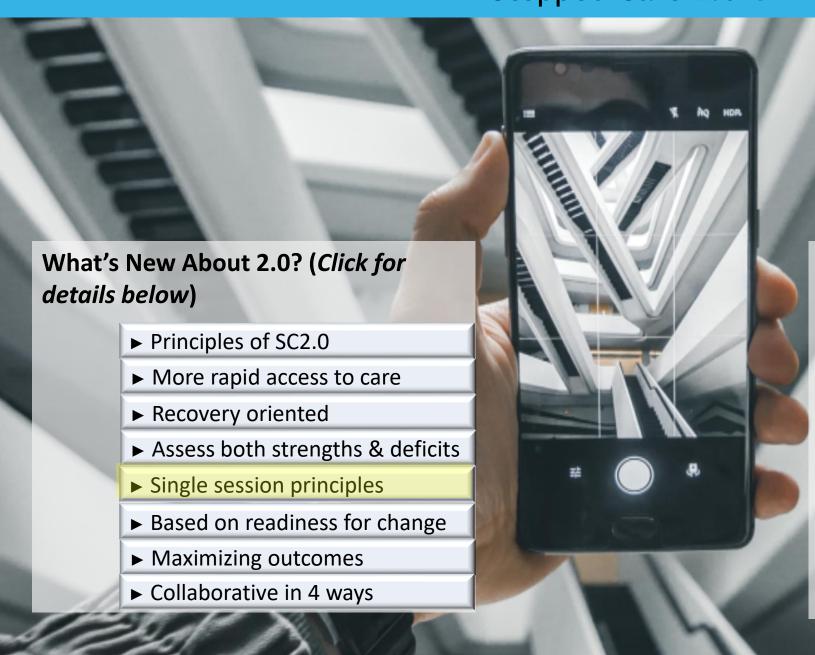
Some tension exists between these versions

Pathways/Staging Version

- UK, Europe, Australia
- Screening and thorough assessment upfront purpose is to detect / address risk and conduct triage
- Decision tree clear pathways
- Focus more on illness with priority to severe pathology
- Monitor symptoms
- Prescriptive, evidence-based, manualized treatments
- Fits in medically-based clinics and primary care fee-for service context

Recovery Version

- Stepped Care 2.0 (Canada, US)
- Minimal upfront assessment, solution-focus + "fail forward" initially
- Deep assessment only when there is "a mystery"
- Flexible no pre-determined pathways
- Population focus: prevention & treatment for all regardless of severity
- Monitor readiness, relationship capacities/recovery
- Collaborative, trial-and-error solutions based on practice-based evidence
- Fits multiple sectors e.g., community clinics, educational settings, integrated service hubs, including when dx not required



What's New About 2.0?

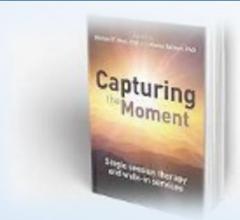
- No wait times
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- More client-centric (shares responsibility with clients)
- More flexible and organic
- Incorporates natural community supports
- More attentive to patient engagement

Single Session Principles

Click on hyperlinks for details:

- What is single-session therapy?
- 30 year history; research is promising
- Hoyt & Talmon (2014)
- Narrative & solution focused <u>assumptions</u>, <u>goals</u> & <u>interviewing style</u>
- Walk-in access
- Strengths-based
- Capture the moment of opportunity afforded by client's current hope-oriented inertia





What is Single-Session Therapy?

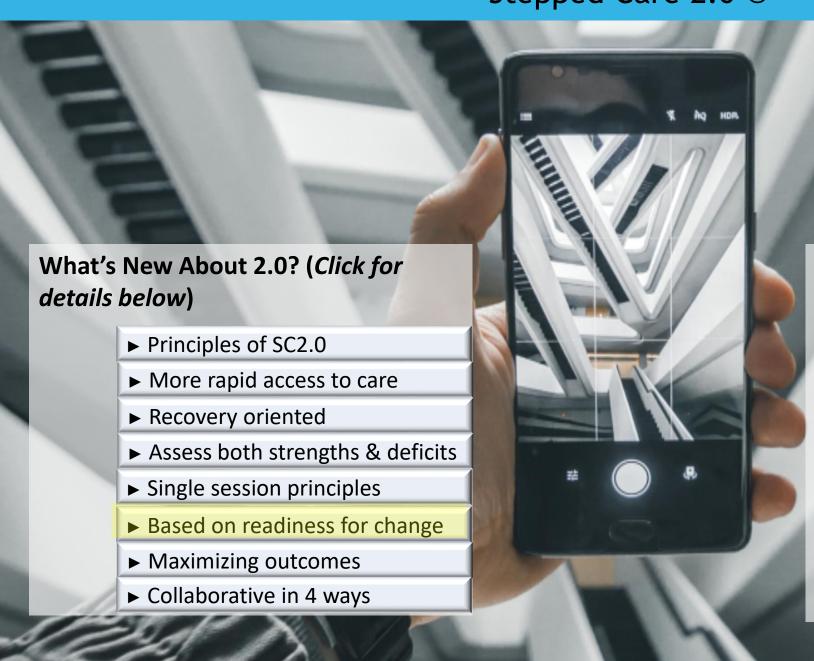
- Walk-in access
- *One-at-a-time* therapy
- Each session is self-contained
- Just like a visit to a physician
- Rapid assessment
- Targets a single issue
- A solution is generated
- Follow-up is an option but not the default
- Therapist works very hard to create an immediate success
- Client experiences it as their own solution
- More on how SS fits in context of SC2.0...



Moshe Talmon, PhD Psychologist



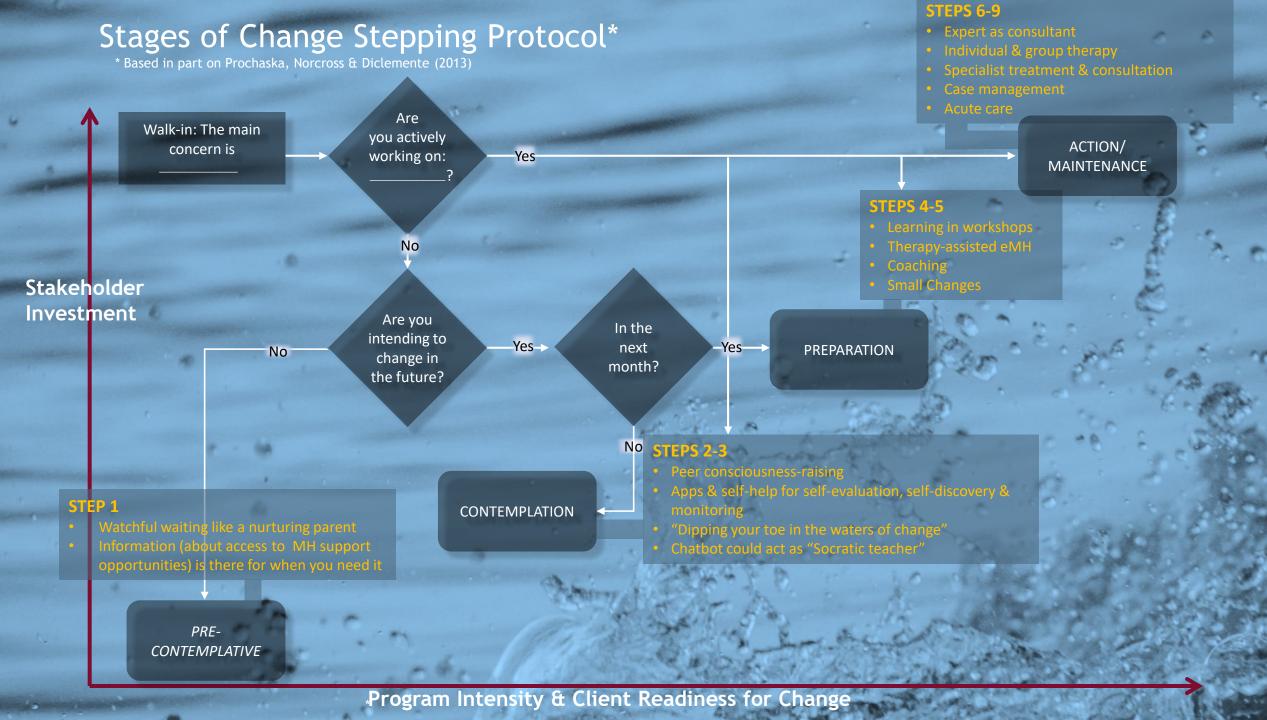
Michael Hoyt, PhD Psychologist

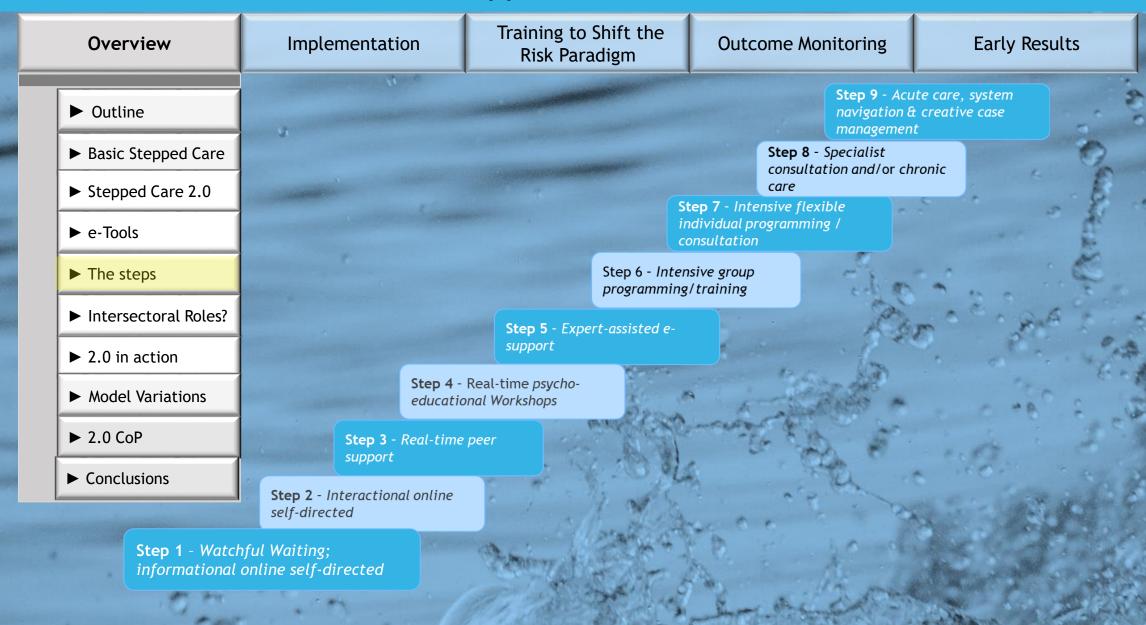


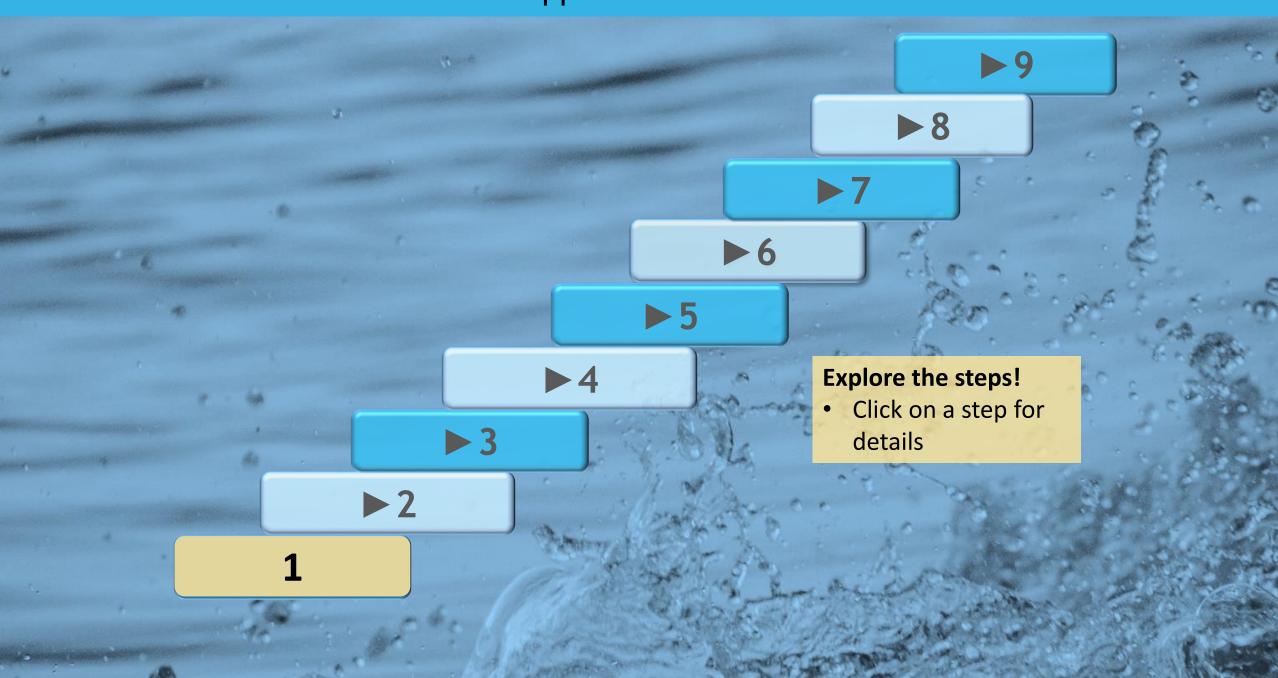
What's New About 2.0?

- No wait times
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STEP 1: Informational Self-Directed

Bridge the gAPP:

- Whole population
- Gov NL mental health literacy app
- Self help content
- Access to Province's e-mental health tools
- Access to local resources

TIP:

Step 1, with its emphasis on mental health literacy, is appropriate for those at the precontemplation stage of change





6 Powerful TED Talks About Mental Health

Also:

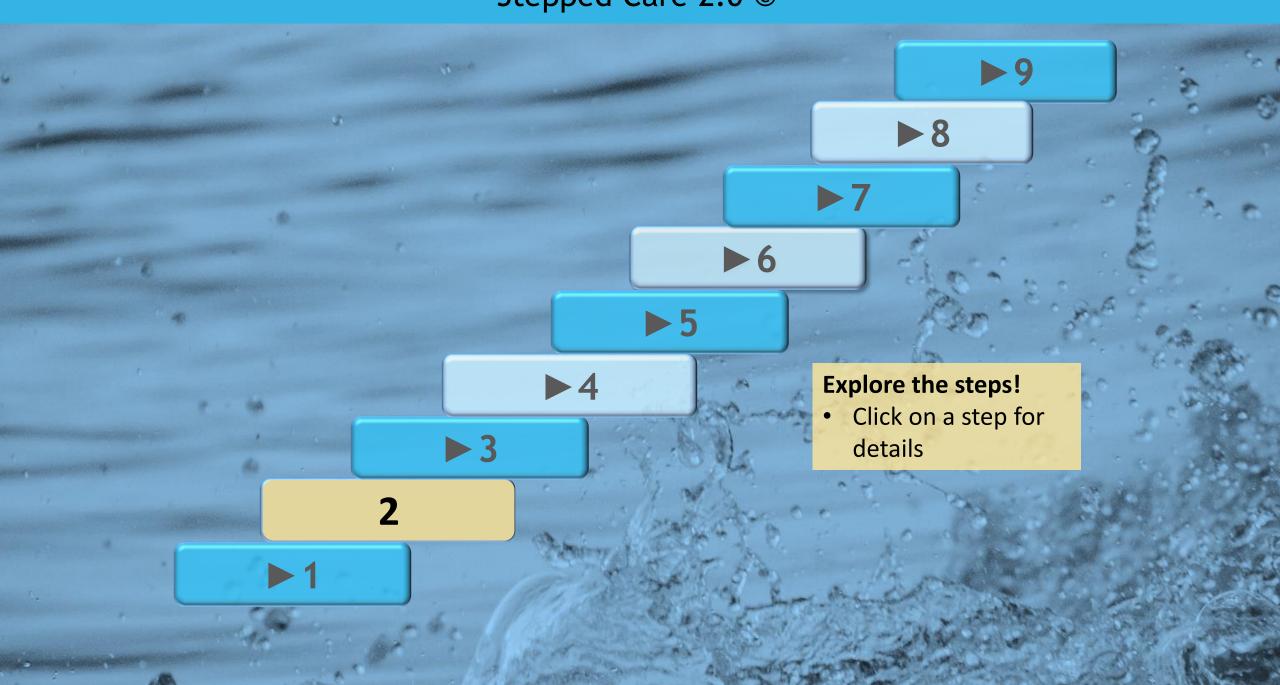
 Clinicians can prescribe other mental health literacy sites, as well as apps, YouTube videos and Ted talks.



Step 1 - Watchful waiting; informational self-directed







STEP 2: Interactional Self-Directed



- Anxiety, depression, stress, substance abuse, anger, communication
- ACT, CBT, Behavioural Activation
- Online workbooks

Step 2 - Interactional self-directed



breathing**room**[©]

because everyone needs some

- 8 module self-help program
- Ages 12-24
- Stress, depression, anxiety
- Positive psychology approach

pacifica

- iCBT
- Relaxation
- Mood tracking





- Anxiety, depression, stress, phobias
- Online workbooks



- Lifestyle coaching modules
- Based on stages of change

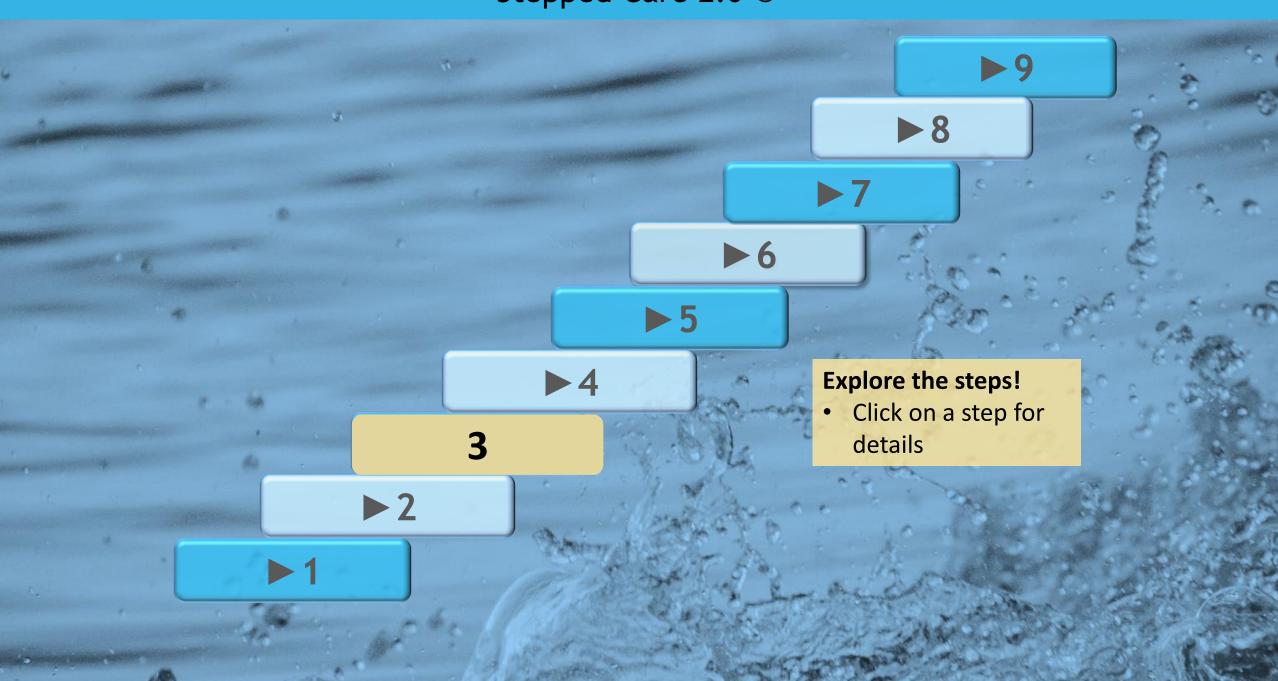
Also:

form

Clinicians can prescribe other self-help treatment programs in app or workbook







STEP 3: Real Time Peer Support



MUN only: Campus-based faceto-face peer support – volunteers provide bulk of 7 Cups peer support

CONSUMERS' HEALTH
AWARENESS NETWORK
NEWFOUNDLAND AND LABRADOR
www.channal.ca
your Mental Health

CHANNAL
Communitybased peer

support by

Step 3 - Real-time peer support



Confidential Peer Support for your Mental Health

CHANNAL Peer Support
Warm Line

1-855-753-2560

Local 753-2560 / 7 Days a Week 11 am to 11 pm



7 Cups:

- Online peer chat
- For non-crisis
- Brief training for global "listeners"
- Some questions on quality of global listeners
- Extensive training for local listeners



MindWell

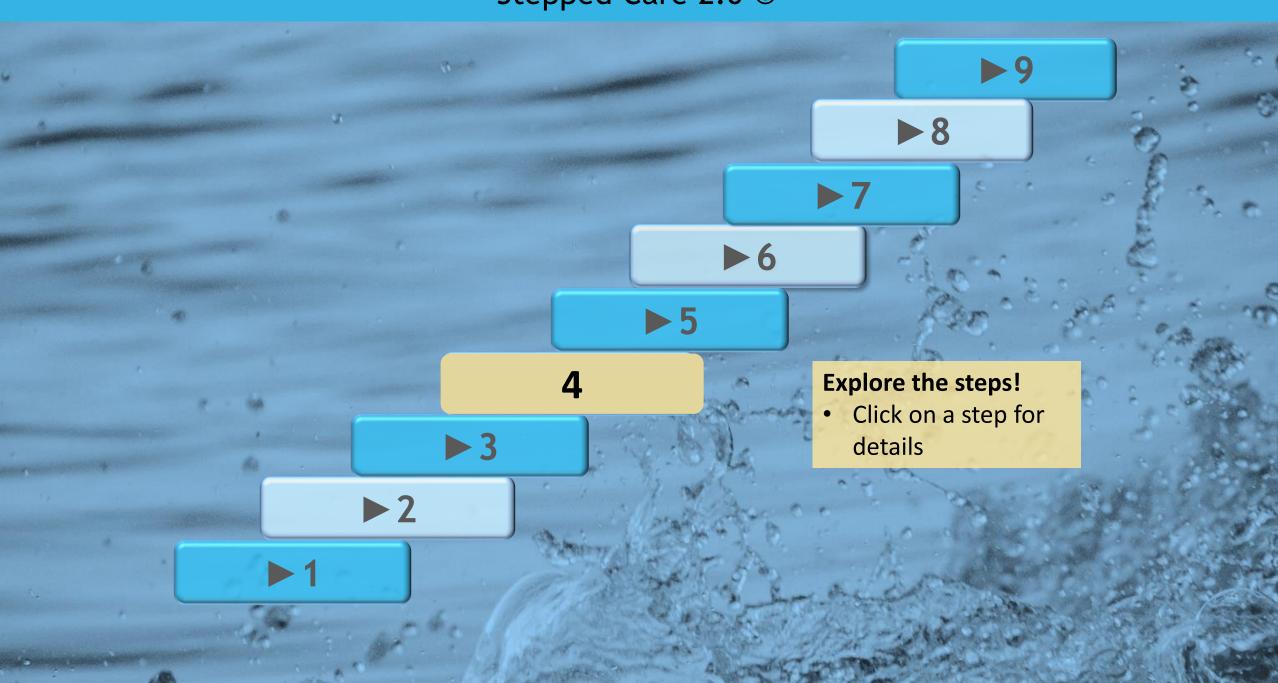
- 30-day online program
- 5-10 minutes per day
- Can choose a "buddy" to complete program together

pacifica

Pacifica

 Peer support communities





STEP 4: Real-Time Psychoeducational Workshops

<u>Transdiagnostic</u> <u>Workshops - Distress</u>

- Base psychoeducation on Barlow's Unified Protocol
- Dx is not relevant
- Focused on skills for coping with distress

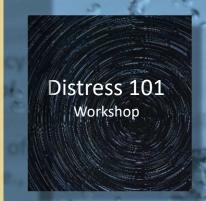




Step 4 - Real-time psychoeducational Workshops

Workshops -real-time

- Open to public or referred clients
- Drop-in classes
- Professionally led
- Mental health literacy
- E-mental health tool advice provided
- To increase viability of these workshops (i.e., ensure costeffectiveness by maximizing attendance), these could be simulcast

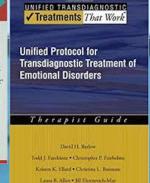




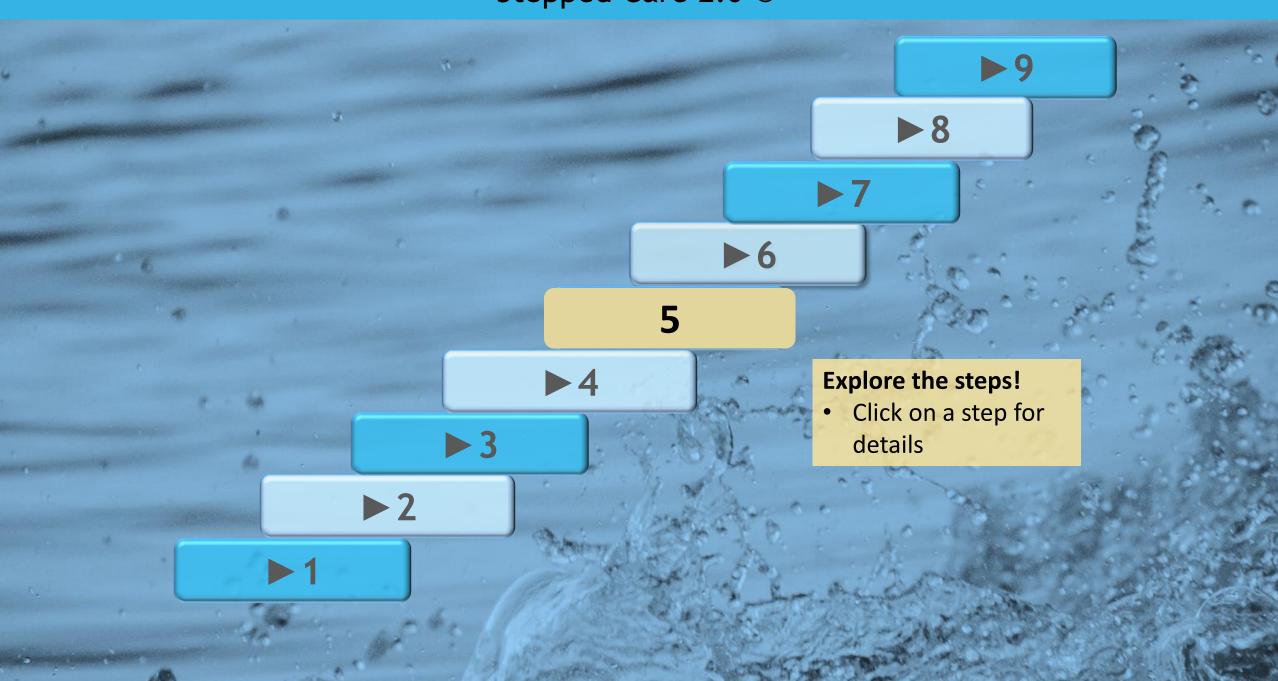
Applications of the Unified Protocol for Transdiagnostic Treatment of Emotional Disorders

CT CLINICAL PRACTICE SERIES

Edited by David H. Barlow Todd I. Farchione







University of Central Florida (UCF)



TAO Calming Your Worry, Group Counseling

Christopher Nault, LMHC ▶



Step 5 - Expert-assisted e-support



TAO coaching can be done individually or in groups.

- Anxiety, depression, stress, substance abuse, anger, communication
- ACT, CBT, Behavioural Activation
- Online workbooks

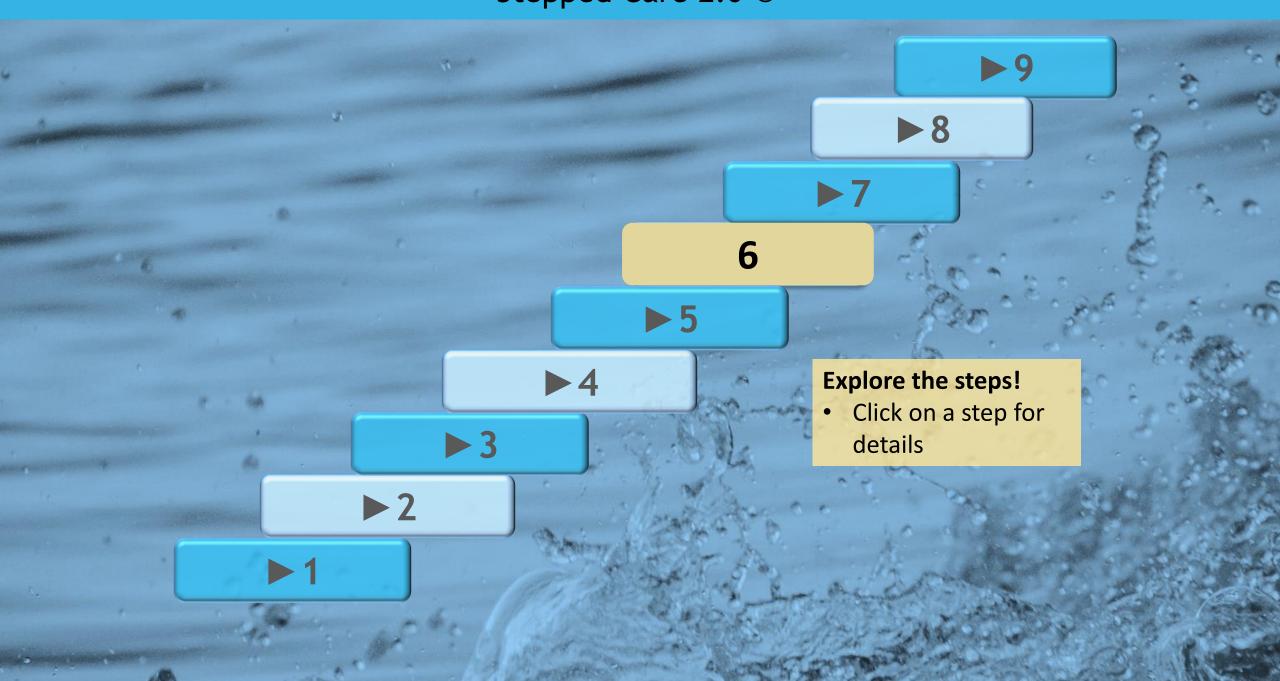


- 15-30 minute weekly expert coaching (not provided by TAO) online, phone, or in- person
- Like flipped classroom (content and work online; consults live)
- High ROI
- Best in-class customer support



Beacon

- iCBT content
- Email coaching
- Staging model: More assessment than other tools





Step 6 - Intensive group programming/training

DBT Skills Training arsha M. Line

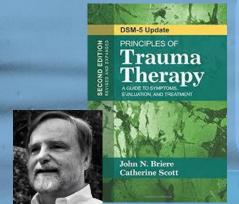
Specialized Groups

- Only if demand warrants (urban centres; large PSEs)
- High disclosure & exposure
- e.g., Eating Disorder, DBT or PTSD skills groups
- Professionally led
- Clinician referral required
- Lower than step 7 in terms of cost, but may higher than step 7 in terms of intensity and client readiness



Transdiagnostic Groups

- Barlow's Unified Protocol
- When population density is lower
- Dx is not relevant
- Focused on skills for coping with distress



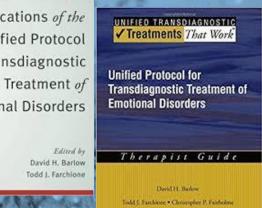


David Barlow

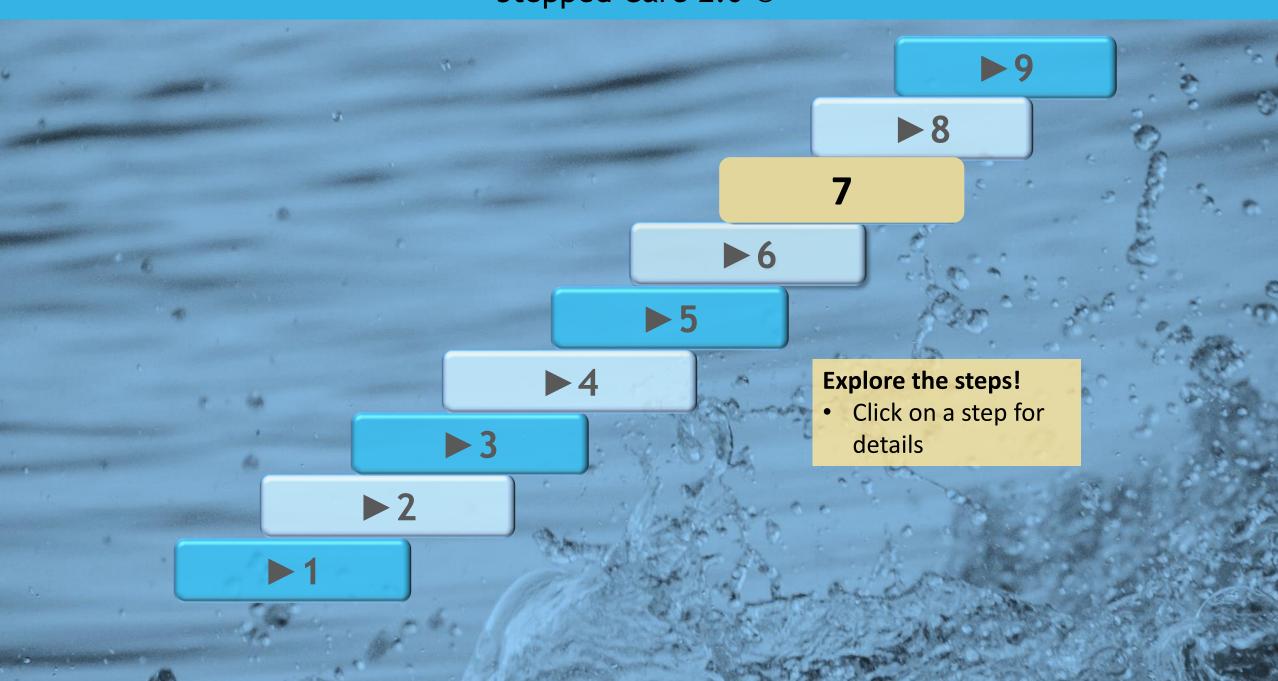
Applications of the Unified Protocol for Transdiagnostic **Emotional Disorders**

ABCT CLINICAL PRACTICE SE

David H. Barlow



Kristen K. Ellard • Christina L. Boisseau Laura B. Allen * Hil Ehrenreich-Mar





Counseling Center Village

Created by and for college counseling center professionals

- Only offer individual psychotherapy when clients are ready to be challenged
- Session length can be adjusted to fit with energy and pace
- 10 minutes
- 25 minutes
- 50 minutes

Examples: Online tools used as adjunct to therapy

Hover your mouse over highlighted text to see ho the Legend below your entry.

I am an idiot.

- I will screw up.
- I **should never** have agreed to go to Mcgill.



New Entry Cancel

Legend

| Plain text - No coding. | Plain black-and-white text indicates a relatively realistic use of language. That's your goal! |
|---|---|
| 'Drama' language | These statements are usually more general or universal than what is really true, often with emphasis. Try challenging the absoluteness of these. Can you change the statement to something more specific and realistic? |
| | These statements express obligations. Are you truly required to do this? Is it really a "must", a "need", or even a "should"? |
| <u>`Fortune-Telling'</u> <u>language</u> | You have predicted negative outcomes with certainty! Maybe they will happen, maybe not. Are these negative outcomes truly certain? |
| `Mind-Reading' language | Do you really know what others think, what they feel? Can you describe what they actually did or said? |

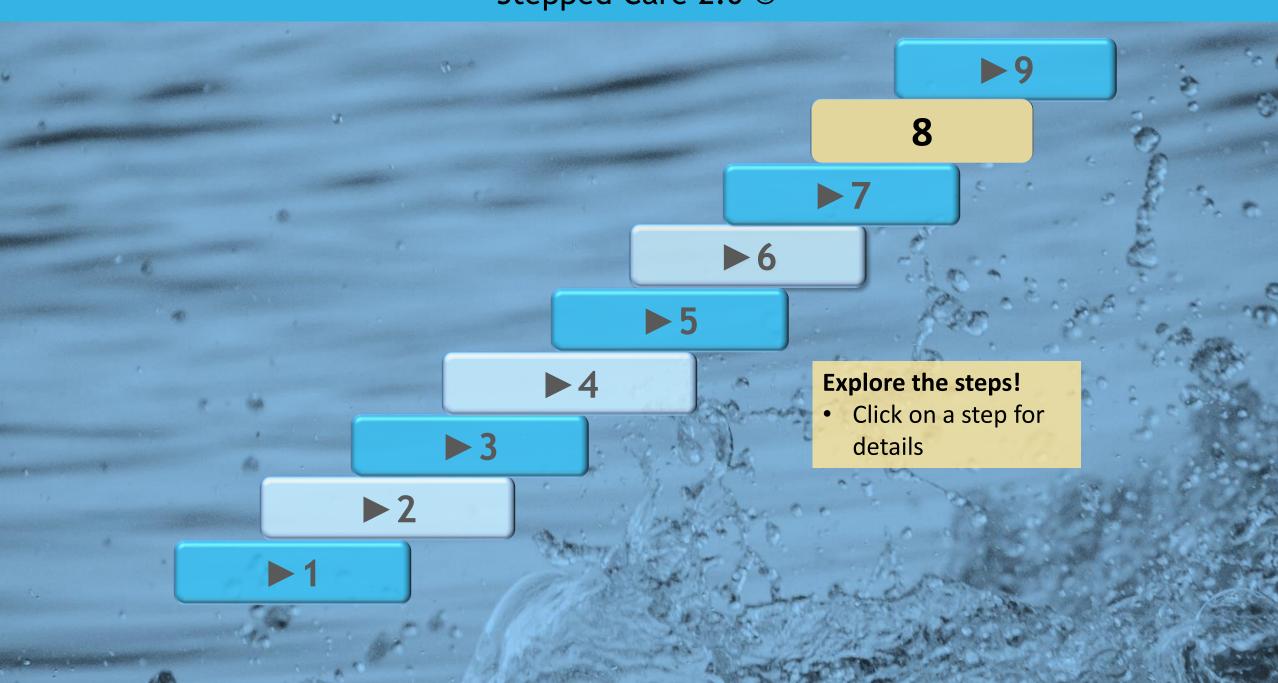
Home Contact Us Terms and Conditions Privac Copyright © 2013 Social Science Automation

Step 7 - Intensive flexible individual programming / consultation

CelestHealth Solutions BHM-20/43

Centre for Clinical Interventions

► See "Lisa" Video









- In NL: 811 Health Line
- Medeo; Zoom
- Clinical psychology assessment, consultation for physicians or counsellors
- Psychiatric remote consult for physicians
- Residential or daytreatment

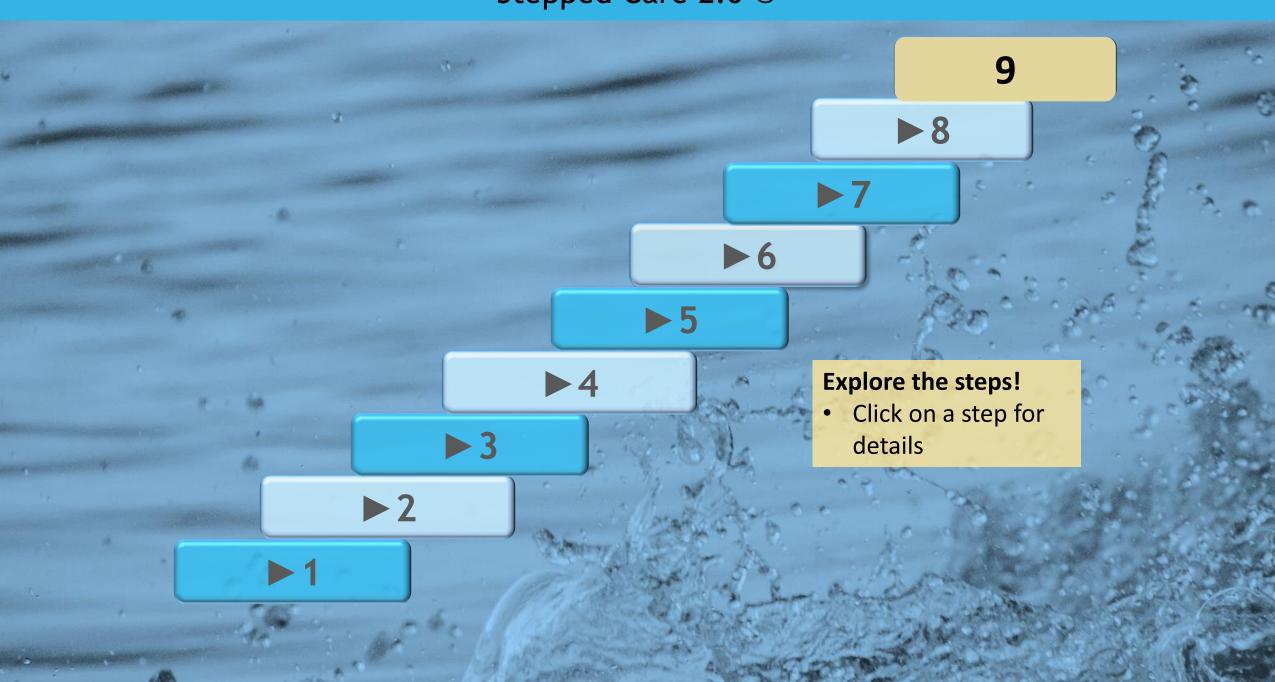
Step 8 - Specialist consultation and/or chronic care







a med discussion at discussion at consultation. It consultation advice is given a meeting to a meeting to





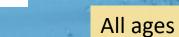
Step 9 - Acute care, system navigation & creative case management



CRISIS TEXT LINE

powered by

Kids Help Phone

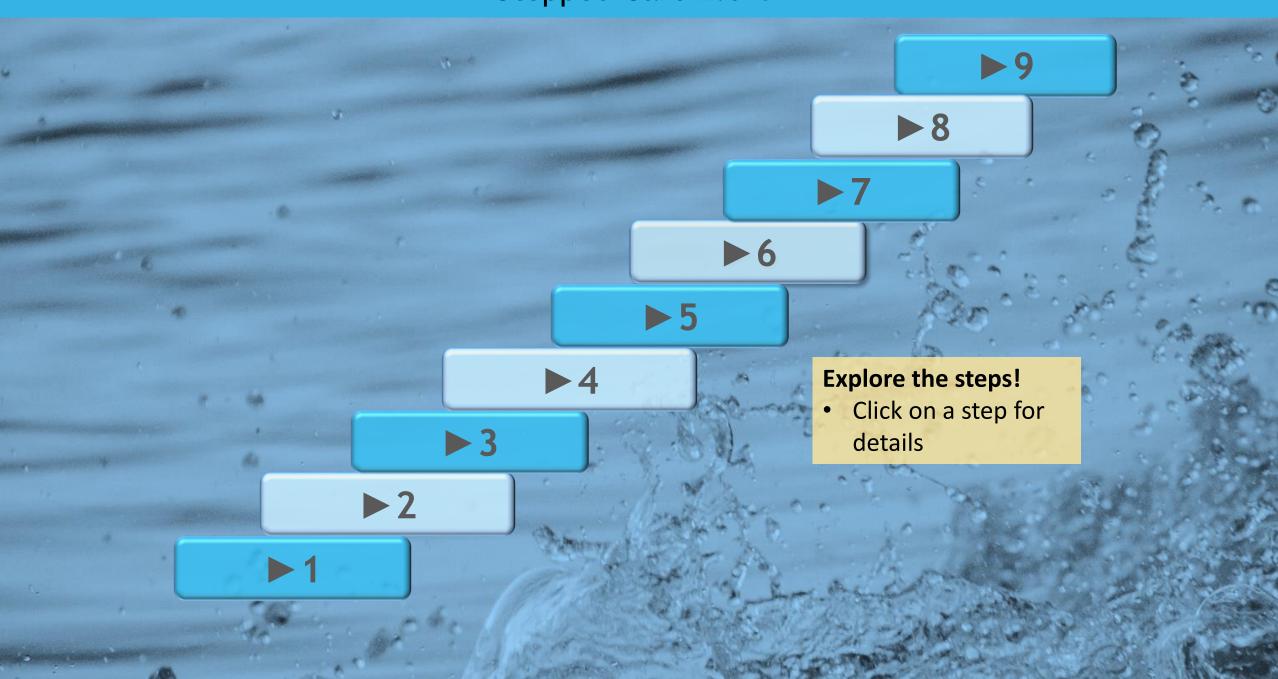


► See "Scott" Videos

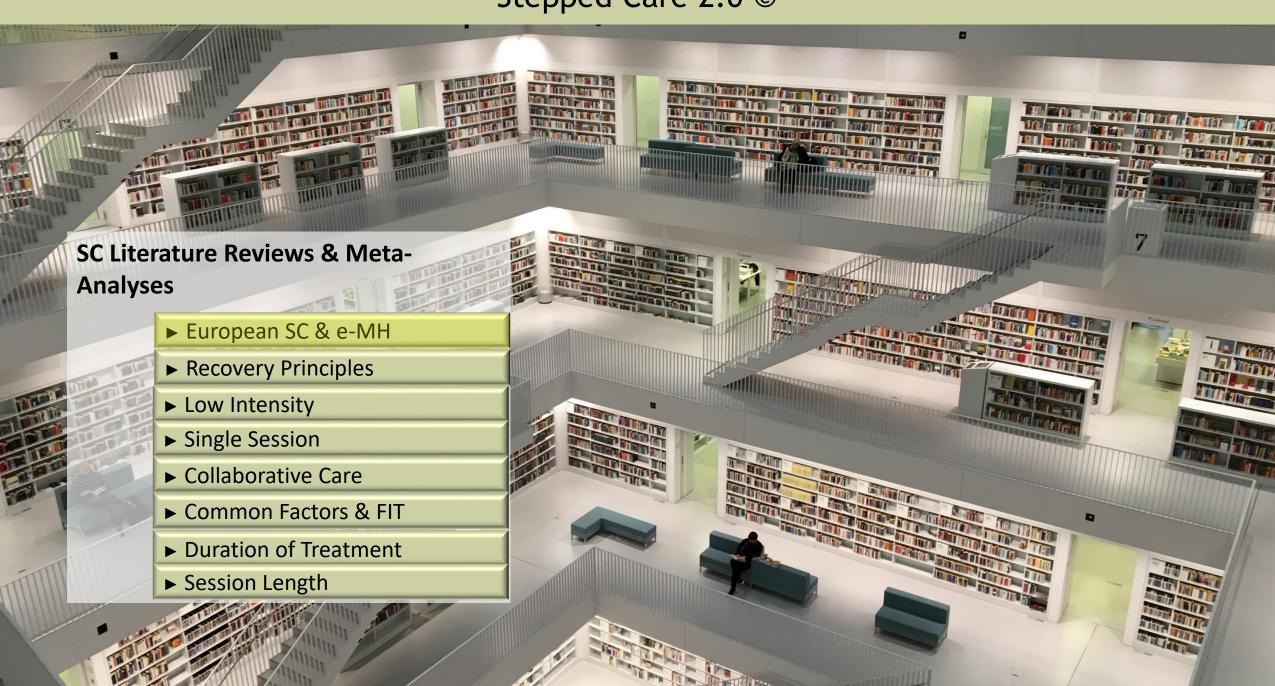


Clinic-based

- Emergency Dept.
- Short Stay & Psychiatric
 Assessment Unit
- Case Management
- Peer support as O.T.
- Client Design Team (like O.T. with consumer input on design of services)



Training to Shift the What is SC2.0? Implementation **Outcome Monitoring Evidence** Risk Paradigm Step 9 - Acu ► Proj. Provider data navigation & management ► Proj. Site visit data Step 8 - Specialist consultation and/or ch ► Proj. Client data care Step 7 - Intensive flexible ► Proj. Focus Groups individual programming / ► NL Project Report Step 6 - Intensive group programming/training ► SC2.0 Publication Step 5 - Expert-assisted e-► Related Literature support **Step 4** - Real-time *psycho*educational Workshops **Step 3** - Real-time peer support **Step 2** - Interactional selfdirected **Step 1** - Watchful Waiting; informational self-directed



◄ Back

Evidence for e-Mental Health & European Stepped

Care

William T. O'Donohue Crissa Draper Editors

Stepped Care and e-Health

Practical Applications to Behavioral Disorders

2 Springer



Stepped Care Outcomes are Positive

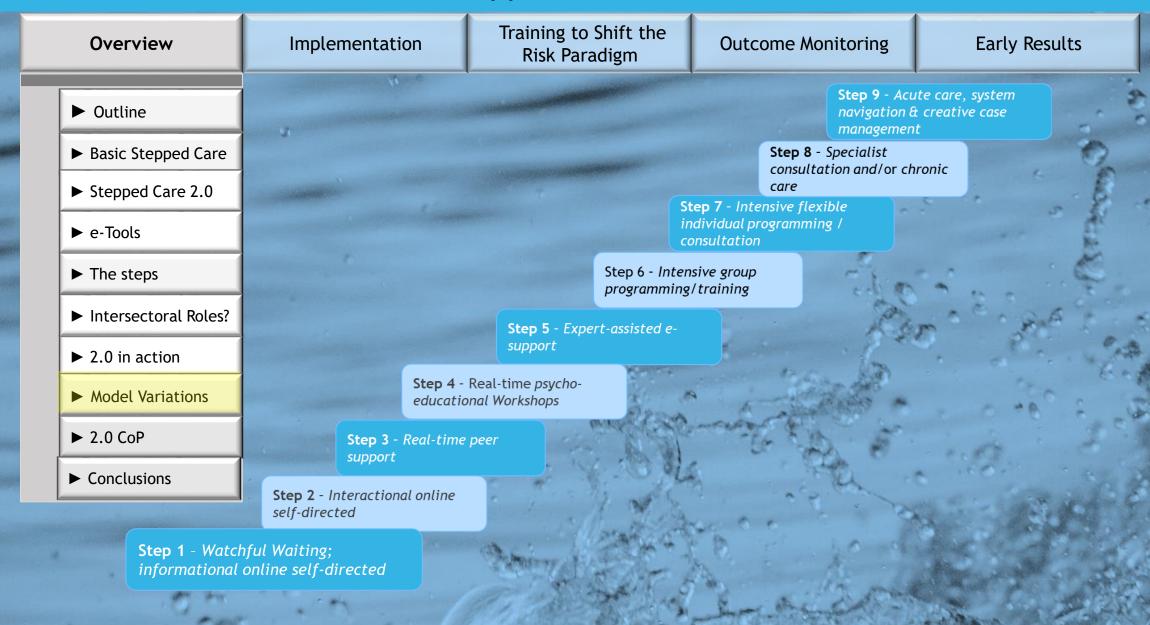


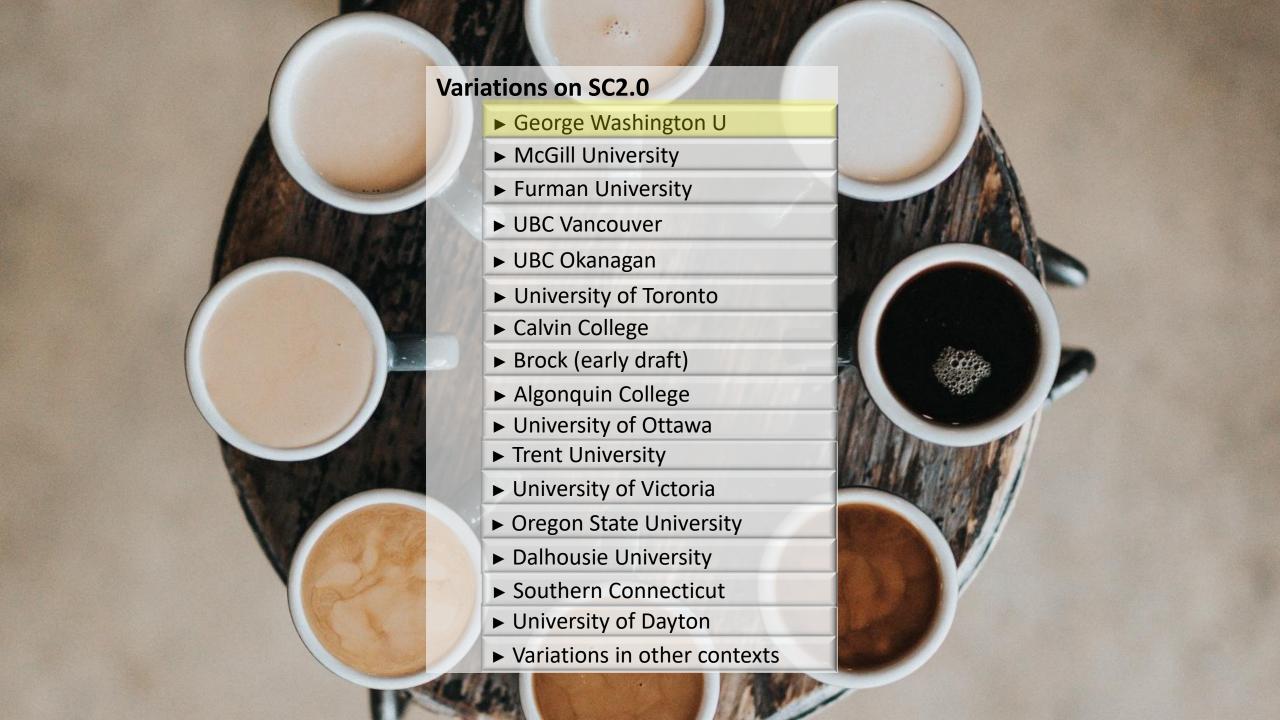
More Effective & Efficient: Benchmarking studies suggest that the model is effective and cost-efficient in routine care but variability in performance across sites (Chatterton et al, 2019; Firth, Barkham & Kellett, 2014; Gyani, et al., 2011; Richards & Suckling, 2009; Gyani et al, 2011; Delgadillo et al, 2012; Ho, Feung, Ng & 2016)

Increased Recovery: An observational cohort study in the UK analyzed retrospective data (n = 16,723) over a 4 year periodpatients in a progressive treatment stepped care context were 1.5 times more likely to reach recovery (Boyd, Baker, Rielly, 2019)

Client Satisfaction: Clients report satisfaction with stepped care greater or on par with treatment as usual (Brooks et al., 2007; Cornish et al., 2017; Hedrick et al., 2003; Katon et al., 1999)

Stepping Process is Key: 'Holding' non-improving clients in treatment may undermine stepped-care efficiency (Gellatly, 2011). Adherence to empirically supported treatments, adequate dose of therapy and proportions of patients stepped-up lead to better outcomes (Gyani et al, 2011)







Q

eneral | Medical | Counseling & Psychological Services | Health Insurance | Required Immunizations | Health Promotion & Education

Home ▶ Counseling & Psychological Services ▶ Stepped Care Counseling

Annual 1.5 day workshops on SC2.0 since 2015

Stepped Care Counseling Accessing Counseling Brief Individual Counseling

Let's Talk

Group Counseling

Specialized Skills Group Series

Mental Health Discussion Series

Self Help Library

Suicide Prevention

Crisis Hotlines and Resources

Mental Health Assessments

Off-Campus Counseling
Referrals

Train With Us

Stepped Care Counseling

Our Stepped Care Model is designed to be personalized and relevant for each individual student.

We offer a wide array of services that take into account the type of concern, research evidence on best practices, student personality and preferences, and readiness for making difficult changes or engaging in complex therapeutic processes. By taking a personalized, stepped care approach we hope to provide rapid and flexible access to wellness and mental health resources. This approach is aimed at empowering you to maximize and manage your own mental health to the best of your ability.

To access counseling, come in to the Colonial Health Center, during business hours, and ask to speak with a counselor. No appointment is required





required.

If you are in crisis, or concerned about a GW student in crisis, please call us 24 hours a day, seven days a week at 202-994-5300 (option 2). Counselors are available 24 hours a day, everyday to speak with you. We

Intensive Individual Therapy

Intensive Group Therapy

Therapist Assisted Online Programs

also encourage concerned GW students, faculty, staff, or family members to call when needed.

Colonial Health Center Marvin Center Ground Floor 800 21st Street, NW Washington, DC 20052

Phone: 202-994-5300 (24/7)

Fax: 202-912-8488

Hours of Operation

Life-Threatening Emergencies
On Campus: Call GWPD at 202-

994-6111.

Off Campus: Call 911, or go to the

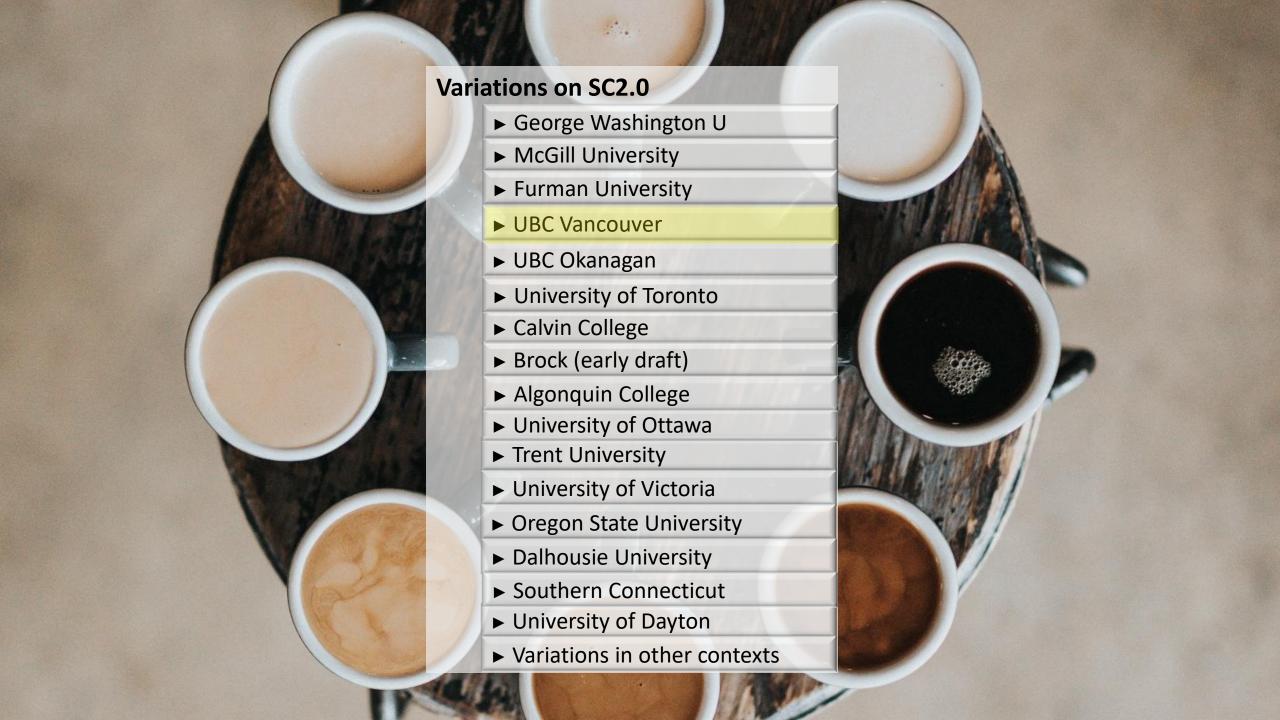
nearest emergency room.

THE GEORGE WASHINGTON UNIVERSITY

WASHINGTON, DC

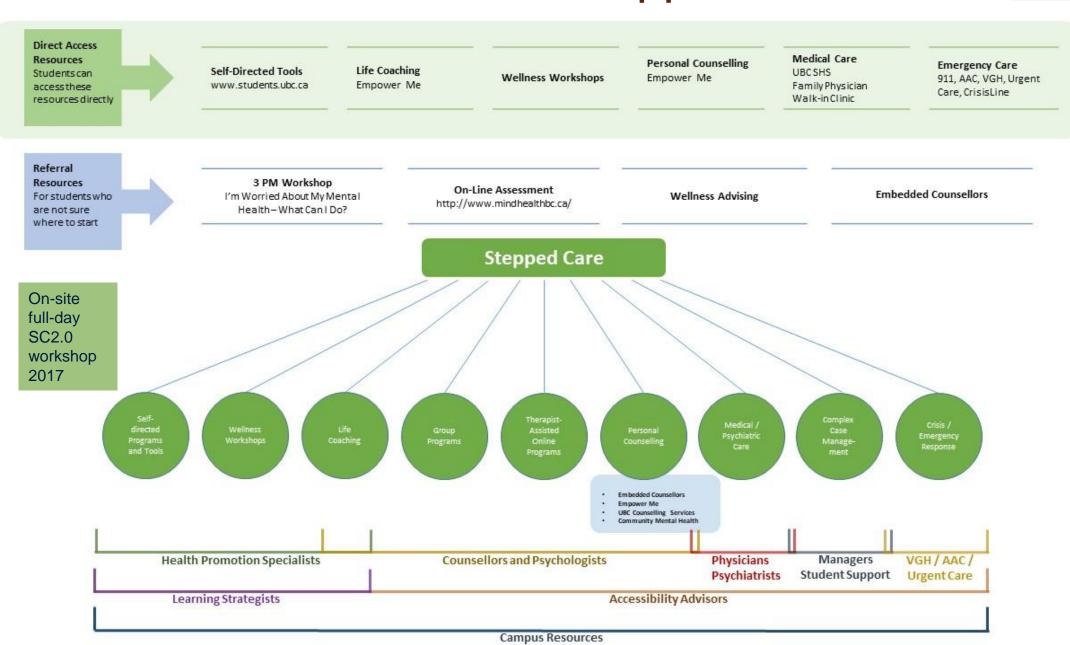
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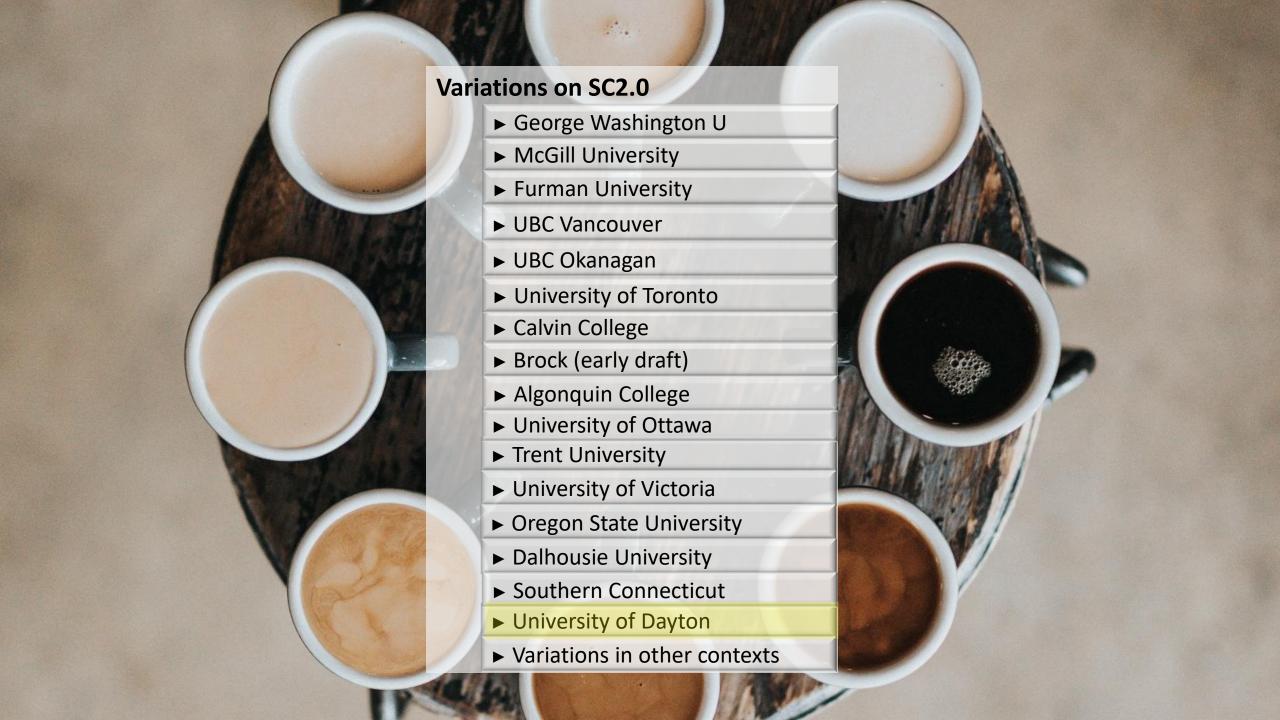
Contact GW Accessibility Terms of Use Copyright A-Z Index



UBC Collaborative Stepped Care





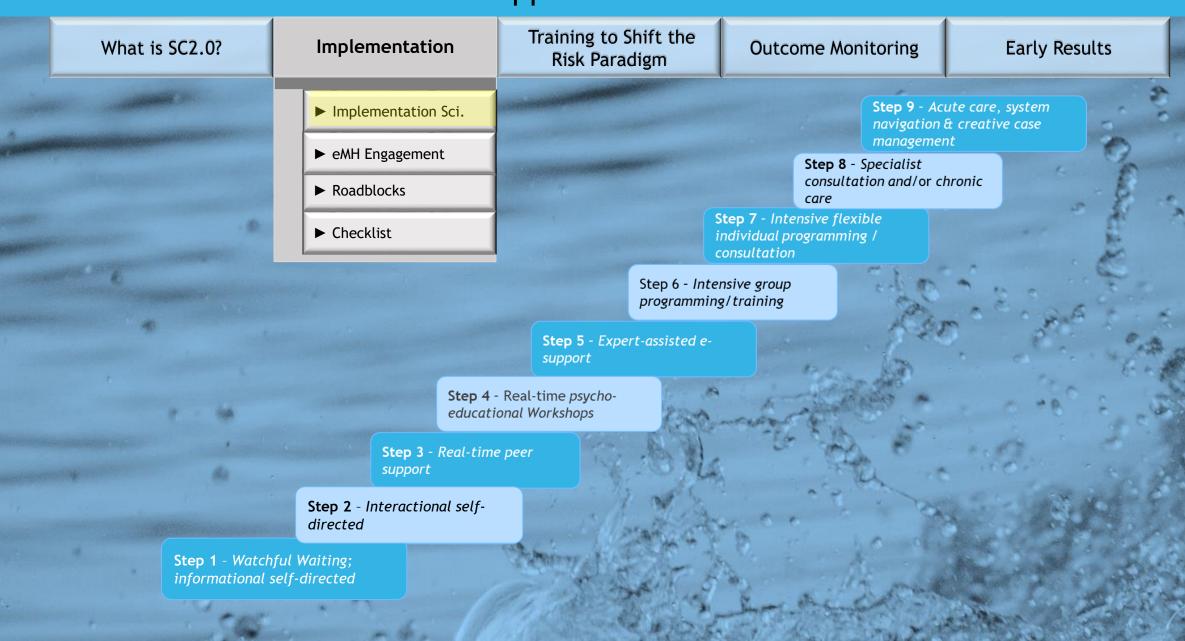


A HOLISTIC APPROACH TO MENTAL HEALTH

The University of Dayton provides a variety of resources and support for individuals to build resilience and thrive at the University and beyond. Positive mental health requires on-going commitment and work. Therefore, the elements outlined below build upon each other so individuals can create a foundation for resilience, demonstrate self-awareness, and seek out appropriate resources.







IMPLEMENTATION SCIENCE (I.S.)

Implementation science can be defined as "the scientific study of methods to promote the systematic uptake of research findings and other evidence-based practices into routine practice, and, hence, to improve the quality and effectiveness of health services" (Eccles & Mittman, 2006)



Formula For Success

Effective Innovations



Effective Implementation

Socially Significant Outcomes



Enabling Contexts

Implementation

- ► Implementation Science
- ► Implementation Experiences

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Enabling Contexts

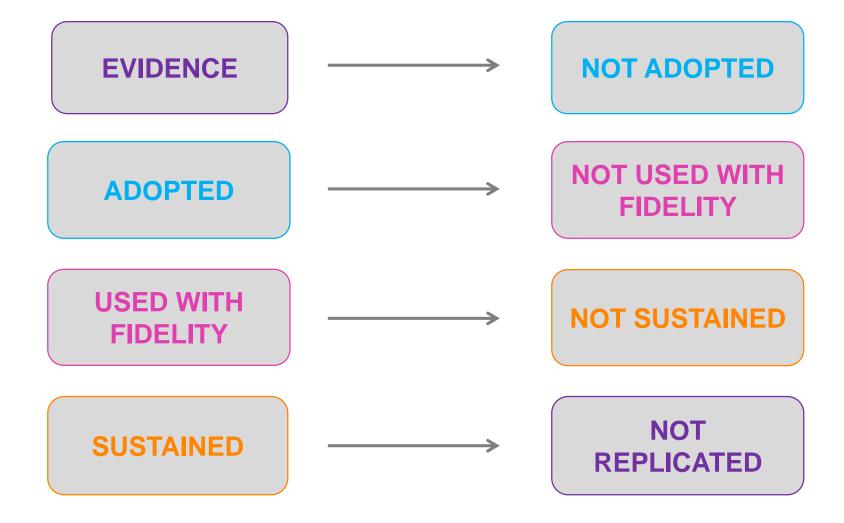


Socially Significant Outcomes

IS Frameworks (Jaouich, 2019) CAMH

- ► Implementation Gap
- ► IS Impact
- ► Approaches to Change
- ► Active Implementation Framework

The Implementation Gap



Alexia Jaouich, Ph.D. (Feb, 2019). Director of Innovation and Implementation, Provincial System Support Program, CAMH, Presentation for Collaborative. 8th Annual eMental Health Conference: New Generations, New Services.

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Formula For Success

Effective Innovations



Effective Implementation



Enabling Contexts



Socially Significant Outcomes

IS Frameworks (Jaouich, 2019) CAMH

- ► Implementation Gap
- ► IS Impact
- ► Approaches to Change
- ► Active Implementation Framework

Many Approaches to Change

Quality Improvement

- Lean
- Six Sigma
- Model for improvement (IHI)

Change management

- Prosci
- Lewin's model
- Kotter 8 step model

Implementation Science

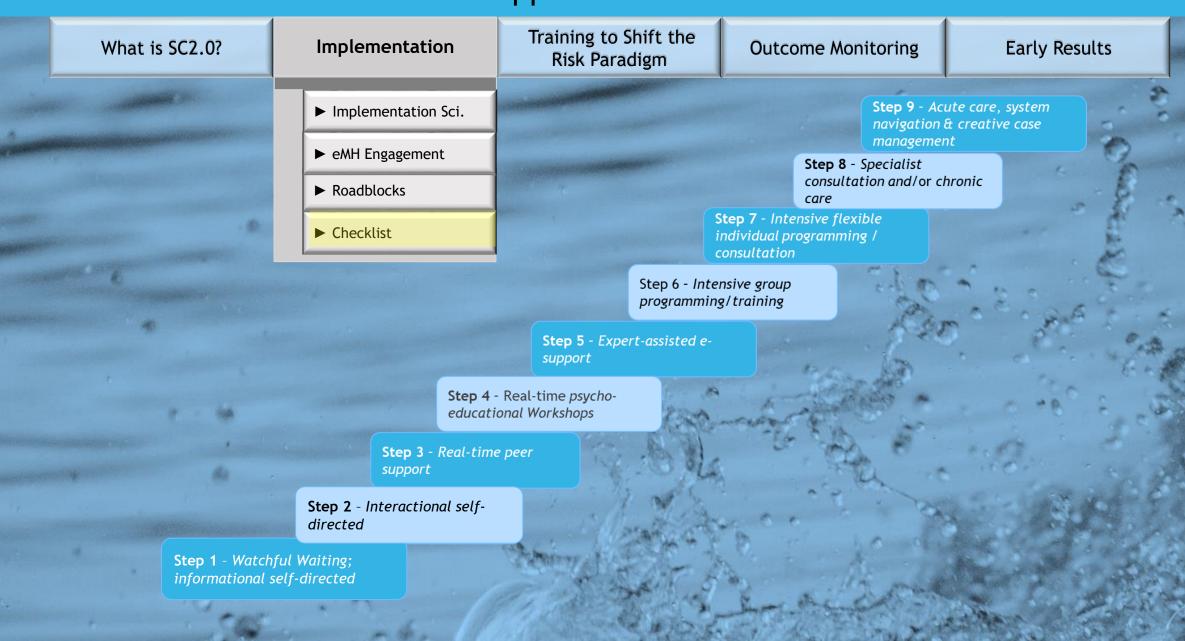
- Active Implementation Frameworks
 - Getting to outcomes
 - Consolidated Framework for Implementation

Change

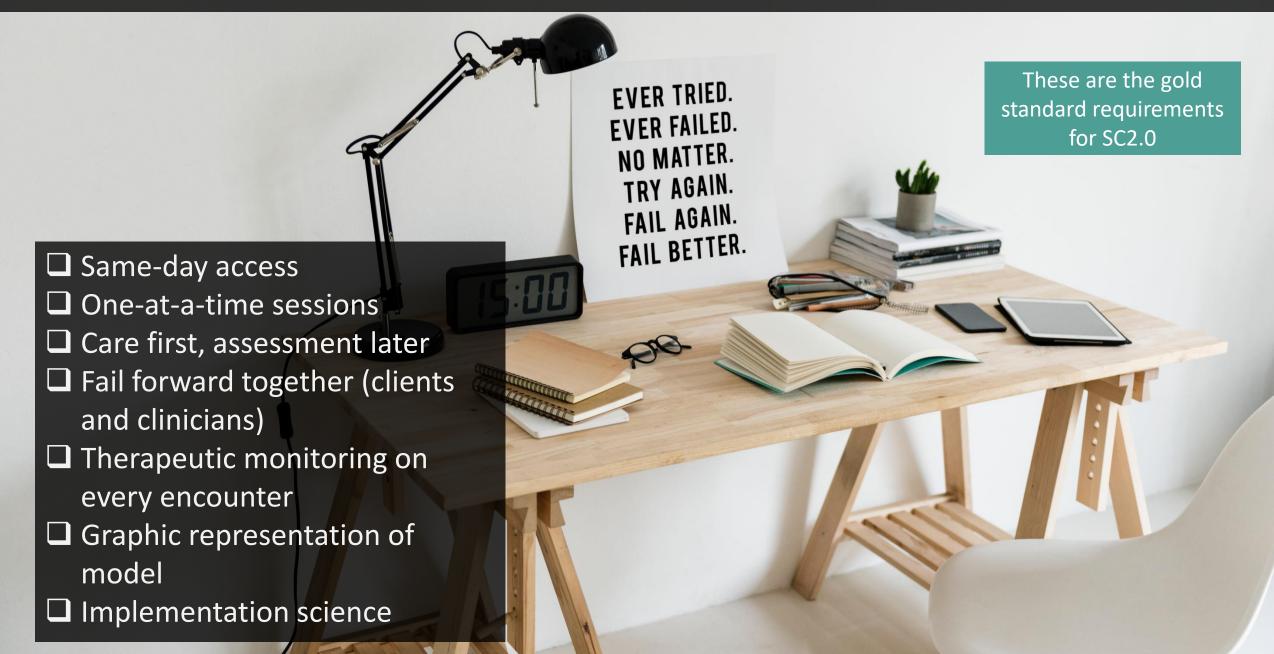
System design

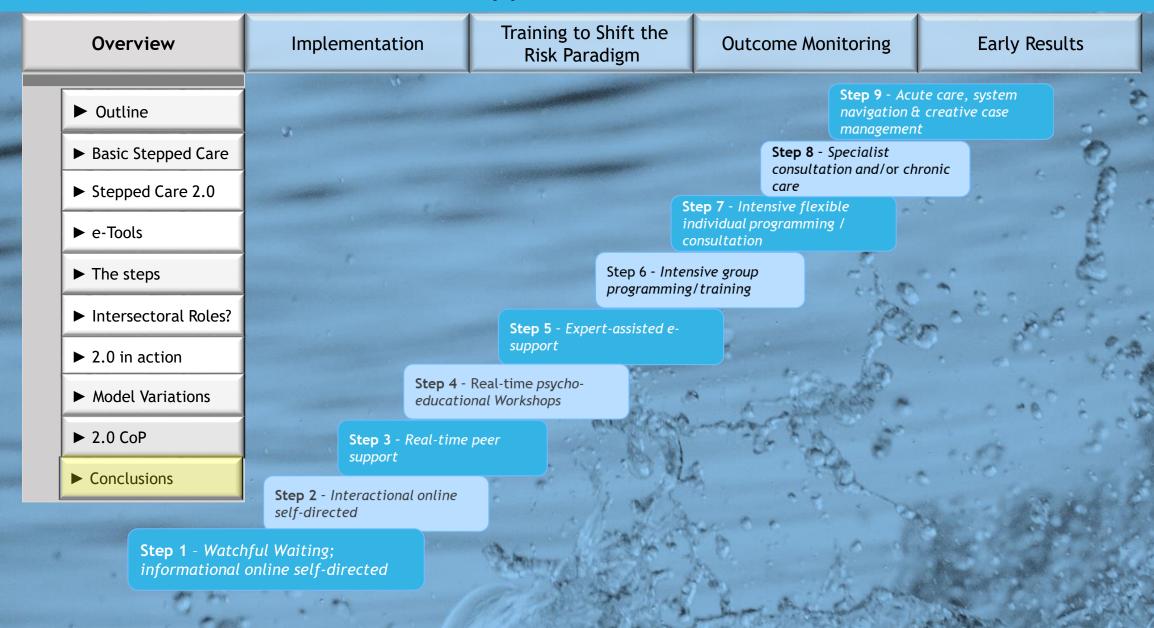
- Human-centred design
 - Co-design

Jaouich (Feb, 2019)



SC2.0 Implementation Checklist





Conclusions

List three features of SC2.0 that improve access & outcomes

- 1. Rapid access
- 2. Broader range of options
- 3. Stepping is collaborative & and based on monitoring

Identify three applications for single session principles within SC2.0

- 1. Walk-in
- 2. Strengths-based assessment & monitoring
- 3. Shifts beyond client-centered to *client-centric*

Distinguish between evidence-based practice and practice-based evidence

 EBP: derived from clinical trials, fidelity to model

- PBE: derived from practice, fidelity to relationship & context
- Not entirely independent

Conclusion: SC Checklist

- Same-day access
- One-at-a-time sessions
- Care first, assessment later
- Fail forward together (clients and clinicians)\
- Therapeutic monitoring on every encounter
- Graphic representation of model
- Implementation science

Stepped Care 2.0 (www.steppedcaretwopoint0.ca)

